

Date: June 1, 2009  
To: Faculty & Staff  
From: Gena Deroche, Human Resources Director, on behalf of the Benefits Advisory Committee  
Subject: **Results of Online Benefits Survey**

As you may recall, earlier this year an invitation to participate in a survey was issued to current participants in the Horizon health benefit plans asking that you take a brief online survey regarding your Centenary health benefit plans. The Benefits Advisory Committee would like to express our appreciation to you for taking the time to complete this brief online survey and for providing valuable input with regard to the College's health benefits for the coming fiscal year. Special thanks to the 83 Faculty and Staff who responded to the survey. Below is a summary of the survey results. Please note that not all questions were answered and some chose only to provide comments in the "Additional Comments" section.

**Survey question #, survey question & responses**

1. How long have you been covered by the College's Horizon Plans  
Between 1 and 6 years: 40    More than 6 years: 22    Less than 1 year: 14
- 2.1 How satisfied are you with the premium and the co-pay for the Prescription Drug Program:  
Satisfied: 52    Neither Satisfied nor Dissatisfied: 10    Dissatisfied: 18
- 2.2 How satisfied are you with the level of services offered with your Horizon medical/prescription drug plan  
Satisfied: 60    Neither Satisfied nor Dissatisfied: 9    Dissatisfied: 10
- 2.3 How satisfied are you with quality of the doctors & medical facilities in the Horizon health plans  
Satisfied: 65    Neither Satisfied nor Dissatisfied: 7    Dissatisfied: 8
- 2.4 How satisfied are you with Plan Administration by Horizon  
Satisfied: 54    Neither Satisfied nor Dissatisfied: 17    Dissatisfied: 9
- 2.5 How satisfied are you with Plan Administration by your Human Resources Department  
Satisfied: 61    Neither Satisfied nor Dissatisfied: 12    Dissatisfied: 3
3. If healthcare costs continue to escalate and the College has to choose between changing insurance carriers as of 7.1.2009 or paying higher premiums in order to retain Horizon, my preference is  
Remain with Horizon: 49    Change insurance carriers: 31
4. If question 3 above, if you chose to "Stay with Horizon" select one of the following alternatives  
Maintain current employee contributions: 30    Increase employee contributions: 24
5. In question #3 above, if you chose to "Change Insurance Carriers" that could mean that a few of your health care practitioners would no longer be available in the new carrier's network. Knowing this, would you continue to choose "Change Insurance Carrier."    Yes: 25    No: 20